

Areas of Technical Knowledge and Experience

Lean Six Sigma (LSS)	SAE AS 9100 (Rev. D)	Quality System Auditing
5S & Visual Management	SAE AS 9102B (FAI)	Remote Auditing
Process Mapping (VSMs,	SAE AS 9120 (Rev. B)	Supplier Assessments
SIPOC & Turtle Charts)	SAE AS 9146 (FOD)	Supplier Management
ISO 21500 (Project Mgmt)	SAE AS 5553A	GAFTA Requirements
Gantt Charting	SAE AS 6081	Flowcharting (ISO 5807)
ISO / IEC 17020	SAE AS 6174A	BPMN 2.0 Modeling
ISO / IEC 17025	SAE AS 9101F	Online DQS development
ANSI/NCSL Z540	SAE AS 9104/1A	Technical Writing
ANSI/ASQC M-1 / M-2	SAE AS 13000 (8D)	Effective Presentation
ISO 10012-1	ISO 9001	Sampling & SPC
NIST HDBK 44	ISO 10015 (Training)	10-CFR-50 / 10-CFR-21
Calibration / Metrology	ISO 19011 (Auditing)	ASME NQA-1
SAE ARP 5580 (FMEA)	ISO 31000 (Risk)	Cause & Effect Analysis
SAE AS 13004 (PFMEAs)	ISO 22301 (BCMS)	(e.g., 5W, Fishbone,
MIL-STD-1629A (FMECA)	NFPA 1600 (2019)	Apollo)
ANSI/ESD S20.20	AAR M-1003	TRIZ



Employment:

August 1995 – Present
Quality Management Specialist / Quality Systems Auditor
McKinney, TX (Dallas area)

Current assignments (e.g., Quality Manager / Quality Specialist) include:

- Quality Specialist for Mangan, Inc. (Houston, TX) [ISO 9001 Registered by NQA, USA]
- Quality Specialist for “Russell Marine Group” [a “Gafta Approved Superintendent” - Previously ISO 9001 Registered by NQA, USA]
- Quality Specialist for “Russell Marine Group – Pacific Northwest” [a “Gafta Approved Analyst”]
- Assistant Quality Director for Thionville Laboratories (New Orleans, LA) [ISO 17025 accredited by ANAB]

Past assignments include:

- Quality Director for Intertek Consumer Goods – Arlington Heights, IL [directing both Labtest Hardlines & Textiles laboratories through the achievement and maintenance of ISO 17025 accreditation from ACLASS. Intertek Consumer Goods also administered the JPMA Product Certification Program and is certified by the United States Consumer Products Safety Commission (CPSC). (2008-2010)]
- Quality Director for Intertek Labtest – Springfield, NJ location (1998-2006) and Program Director for the Intertek Services SA8000 Certification Program – establishing operations in Asia, Europe & the Americas)
- Quality Coordinator for American Cargo Assurance (2009) [initially ISO 9001:2008 Registered by NQA, USA; transitioned to ISO 9001:2008 registration by QMI]

Contract Executive activities typically include:

- Development and implementation of a formal, documented Quality Management System (QMS)
- Training employees in their responsibilities relating to the QMS
- Evaluating, qualifying, and managing suppliers
- Identify and track Quality Objectives / Goals that indicate the effectiveness of each process in meeting quality requirements
- Perform Internal Audits to verify compliance with the Quality Management System
- Develop and implement an operational risk management system (e.g., utilizing Process FMEAs)
- Host Management Reviews of the Quality Management System (incl. a SWOT Analysis)
- Manage the Corrective Action process

Richard Clarke Randall

- Achieve & maintaining ISO 9001 / AS9100 quality system certification or ISO 17020 / ISO 17025 accreditation (as determined necessary by management)
- Identify and manage (track) measurable improvements (e.g., through SMART action tasks) utilizing LEAN Six Sigma (LSS) management techniques/tools

May 1993 –
August 1995

National Quality Assurance - U.S.A.
(An ANAB Accredited Quality Management System Registrar)
Acton, MA
Southeast Regional Director

Directing NQA, USA regional operations included: Scheduling, planning, and coordinating effective and efficient performance of ISO 9000 pre-audit, assessment, surveillance, and re-assessment activities (i.e., auditors / assessment teams at multiple sites)

July 1990 –
May 1993

General Electric (GE)
Norcross, GA
National Quality Manager

Managing the GE Electronic Services National Quality System included: Maintaining the GE Electronic Services QMS (Quality Manual and Standard Operating Procedures manual) as driven by industry and customer demand, while also maintaining ISO 9002:1994 Quality System Registration (obtained from NQA, USA) for the entire GE Electronic Services business (20 sites).

Certifications / Licenses

- "AS 9100 Aerospace Auditor" – Probitas Authentication Certificate No. 1619032756. Auditor OIN 6128525982 (currently performing both ISO 9001 & AS9100 certification audits for NQA, USA & Platinum Registration).
- Formerly an IRCA Certified "QMS Principal Auditor" (ISO 9000) - Certification No. A005891 (1993-2018)
- Lean Six Sigma Green Belt (Certified by GoLeanSixSigma.com)
- Certified 5S Workplace Organization Specialist (Certified by Michael Parent)

Publications:

Contributor to the SAE G-14 Americas Aerospace Quality Standards Committee (AAQSC) – subcommittee responsible for the SAE AS9102C "Aerospace First Article Inspection Requirement" (This version has not yet been published).

Contributor to the third edition (2009) of *"The Wiley Encyclopedia of Packaging Technology"*, published by John Wiley & Sons, Inc.

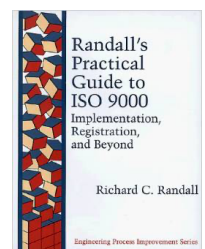
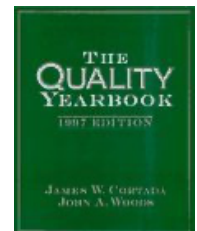
Co-author of ANSI/NCSL Z540.3:2006 *"American National Standard for Calibration - Requirements for the Calibration of Measuring and Test Equipment"*

Contributor to the second edition (1997) of *"The Wiley Encyclopedia of Packaging Technology"*, published by John Wiley & Sons, Inc.

Consulting Editor for the 1997 edition of *"The Quality Yearbook"* published by McGraw-Hill, Inc.

Author of *"Randall's Practical Guide to ISO 9000,"* published by Addison-Wesley Publishing Co., Reading, MA, May, 1995

Co-author of ANSI/NCSL Z540-1:1994 *"American National Standard for Calibration - Calibration Laboratories and Measuring and Test Equipment - General Requirements"*



Education:

A.A.S. Electronic Sciences - March 1985
Truett-McConnell College - Cleveland, GA

Degree in Electronic Technology - September, 1984
North Georgia Technical College - Clarkesville, GA

References:

Available upon request.